

Chagrin Valley Dispatch User Committee Meeting
Wednesday February 27, 2013
Chagrin Falls Council Chambers

Attendance: Lisa Mariola, Chagrin Dispatch; Laura Svoboda, Chagrin Dispatch; Ptl. Jason Weiskopf, Chagrin Falls Police; Lt. Nick DiCicco, Orange Village Police; Chief Mike Rizzo, South Russell Police; Lt. Mike Fabian, South Russell Police; Ptl. Scott Williams, Moreland Hills; Lt. Larry Genova, Orange Village Fire; Sgt. Tim DiPadova, Hunting Valley Police.

Old Business:

Requests for radio/phone traffic need to come from a supervisor or user committee designee. They need to be made to Laura or Lisa. Officers should not be calling dispatch asking for recordings. If there is an emergency dispatch should be able to reach Laura or Lisa by phone.

New Business

700 MHz radios – A microwave connection is going to be put in place. Nick said he will reprogram the radio again in a couple of months. If departments want to reassign radio ID's please get the list to Nick in the next couple of weeks. Nick also says he believes MARCS will be competitive with Cleveland's pricing for their new system.

Billable call types- The group discussed recommending making school details a non-billable call type. Lisa will make the recommendation at the next Chief's meeting.

Radio Procedures – Lisa advised she has been getting complaints about officers not waiting for acknowledgement and just blurting on the radio. There was discussion on this and Lisa will talk to the dispatchers at their next meeting. The dispatchers also asked that if there is only one dispatcher on duty, officers should not be going to channel 2 or call on the phone if they are not answering channel 1. The dispatcher could be on the phone or on the fire channel. Lisa will also discuss with the dispatchers taking control of the radio when it is needed.

Fire resources for active calls – an issue arose the other day with a mutual aid call to Beachwood. Lisa believes this was an isolated incident but is looking for direction on how to handle it in the future or if something procedurally should change. Larry will look into it, but at this time it looks like it was an isolated incident.

MSAG update – Lisa advised the county is updating the 9-1-1 database. They have asked all municipalities to update their address ranges and add any new streets. Lisa gave out spreadsheets and asked for them to be returned to her. She will send all the information to the county when complete.

MDT's – There was discussion on making it mandatory for officers to update their calls on the MDT's. Sgt. DiPadova advised that they run in to signal issues and they cannot always update their calls. After further discussion Lisa said she would work on a policy to present to the group.

New facility update – Lisa and Nick gave an update on the new dispatch facility.

Ideas for UH grant writer – Nick advised once the mayors sign the letter of intent, UH will provide a grant writer. A list of ideas was distributed. If anyone has any other suggestions please let Nick know.